



Kelvin R. Adams, Ph.D.
Superintendent of Schools

August 28, 2017

Dear Families,

As we enter the third week of school I want to address an ongoing concern that families have asked us to investigate. There have been several very serious transportation delays within the first eight days of school, which have generally been related to buses arriving late to pick up or drop off students. While our buses are at the mercy of the traffic and traffic patterns, some of the delays have not been because of traffic congestion. Those incidents are inexcusable and the responsible parties will be held accountable.

Moreover, much of the concern would have been alleviated if there was simply transparent, timely communication that would enable families to plan accordingly.

We are in the process of implementing a new system to assist families and staff in identifying the location of buses which will better allow you to plan and also feel secure when your child's bus is late. This system will include a free mobile app. There are many details to work out, but my commitment to you is that the app is up and running by October 2017 before Daylight Saving Time ends and it becomes darker earlier in the day. Thank you for your patience as we work to make this a reality.

We welcome your comments and suggestions on this process. Please visit www.slps.org/transportation to leave feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "Kelvin R. Adams".

Kelvin R. Adams, PhD
Superintendent